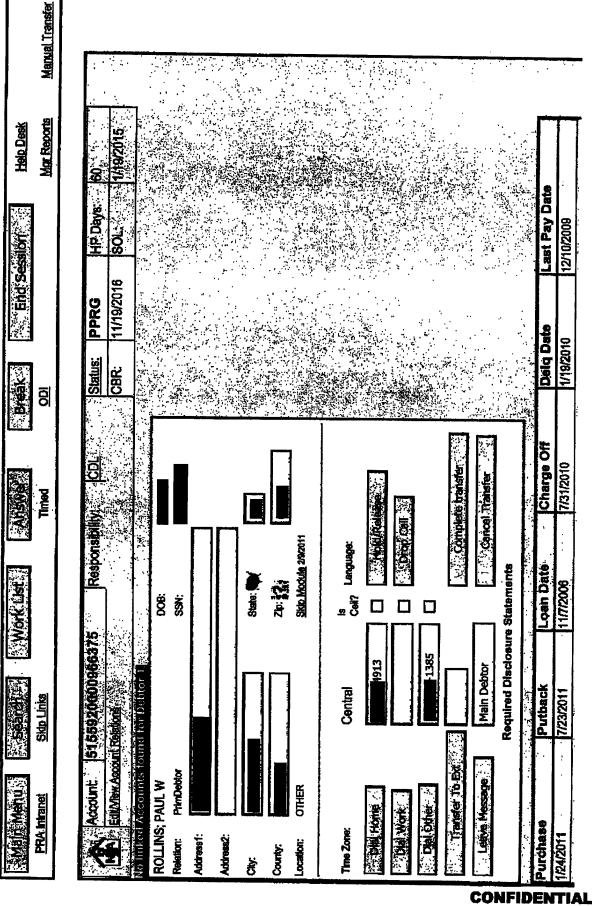
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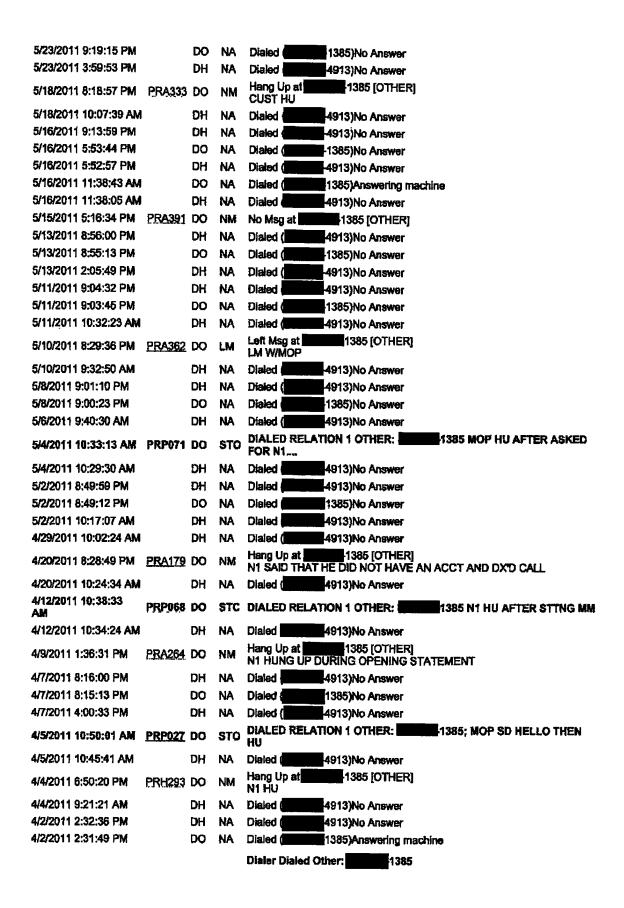


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7/1/2011	1 3:20:28 PM		DH	NA	Dialed (Market 4913)No Answer
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3/20/2011 7:27:41 PM		DO	NA	Dialed 1385)Answering machine
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2/21/2011 3:56:45 PM	PRP008	DН	STO	DIALED RELATION 1 HOME: 5513 WOP SD N1 NOT IN NML
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2/9/2011 8:35:13 AM		ARS	INS	001 LETTER PROCESSED AS 001
2/8/2011 12:37:35 PM	sls		LTR	(901)Notification Letter - SYSTEM
2/8/2011 10:28:00 AM				ACCOLAID data received Information Returned: Name: ROLLINS; PAUL W Structure: Unknown Home Ownership: Unknown Length at Residence: Less than 1 year Income: Unknown 5513 Time Zone: CST
2/7/2011 9:58:00 PM		ARS	INS	Move Date: N/A Move Type: N/A Move Type: N/A Delivery Point Verification: VALID DPV Footnotes: Primary: INPUT ADDR MATCHED ZIP4 FILE Secondary: INPUT ADDR MATCHED DPV (ALL COMPONENTS) Zip Processing Notes: INPUT ZIP CONFIRMED NORMAL STREET SUCCESSFUL ADDR MATCH NEW ADDR NOT FURNISHED

February 10, 2011

Account/Reference No.: 5155920009966375 HSBC BANK NEVADA N.A.

Balance: \$512.54

www.portfoliorecovery.com 🚄

Welcome to Portfolio Recovery Associates!

Portfolio Recovery Associates purchased the account referenced above on 01/24/11. All future payments and correspondence for this account, including credit counseling service payments, should be directed to us.

> Call toll-free at 1-800-772-1413 to discuss payment arrangements. 7:30 AM to 11 PM Mon.-Fri., 8 AM to 5 PM Sat., & 2 PM to 9 PM Sun. (EST) Contact us at helps portfoliorecovery.com to communicate with us by e-mail.

Various Payment Options Available Including:

Pay by Phone: 😭

- Authorize automatic withdrawals from your bank account
- Complete a credit card* payment

Mail: 🖂

- Complete the attached coupon
- Make all checks and payments to: Portfolio Recovery Associates, LLC P.O. Box 12914 Norfolk, VA 23541

Online: 🖵

- Complete a payment from your checking account or credit card*
- · Pay online at: www.portfoliorecovery.com

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice that you dispute the validity of this debt or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor if different from the current creditor.

> This letter is from a debt collector and is an attempt to collect a debt. Any information obtained will be used for that purpose.

Notice: See Reverse Side for important information

*** PLEASE DETACH AND RETURN IN THE ENCLOSED ENVELOPE WITH YOUR PAYMENT ***

Dept 922 PO BOX 4115 Concord, CA 94524 하네 보하다 하는 이 그녀를 바니다네요

Account/Reference Number: 5155920000966375

Payment Amount: _

Address Service Requested

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PAUL W ROLLINS

0015 PORTFOLIO RECOVERY ASSOCIATES LLC P.O. BOX 12914 NORFOLK VA 23541

^{*} See back for information about credit card transaction fees that may be applied by third party vendors.

MAKE ALL CHECKS PAYABLE TO: Portfolio Recovery Associates, LLC

SEND ALL PAYMENTS TO: Portfolio Recovery Associates, LLC, P.O. Box 12914, Norfolk, VA 23541

COMPANY ADDRESS

Portfolio Recovery Associates, LLC, 120 Corporate Boulevard, Norfolk, VA 23502

DISPUTES CORRESPONDENCE ADDRESS

PRA Disputes Department, 140 Corporate Boulevard, Norfolk, VA 23502

Disputes Department E-mail Address: PRA_Disputes @portfoliorecovery.com

CREDIT CARD TRANSACTION FEES: Third party vendors may charge a transaction fee for processing payments made by credit card; however, PRA does not charge or accept any fees. Please discuss this option with our staff if you have any questions.

QUALITY SERVICE SPECIALISTS AVAILABLE Mon. - Fri. 8 AM to 5 PM (EST)

Not happy with the way you were treated? Our company strives to provide professional and courteous service to all our customers. Contact one of our staff to discuss issues related to our quality of service to you by phone at (886) 925-7109 or by e-mail at qualityservice@portfoliorecovery.com.

PRIVACY NOTICE: We collect certain personal information about you from the following sources: (a) information we received from you; (b) information about your transactions with our affiliates, others, or us; (c) information we receive from consumer reporting agencies. We do not disclose any nonpublic personal information about our customers or former customers to anyone, except as permitted by law. We restrict access to nonpublic information about you to those employees and entities that need to know that information in order to collect your account. We maintain physical, electronic and procedural safeguards that comply with federal regulations to guard your nonpublic personal information.

NOTICE: If this account is eligible to be reported to the credit reporting agencies by our company, we are required by law to notify you that a negative credit report reflecting on your credit records may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligation.

We are required under state law to notify consumers of the following rights. This list does not include a complete list of rights consumers have under state and federal laws:

CALIFORNIA: The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or www.ftc.gov. Nonprofit credit counseling services may be available in the area.

COLORADO: Office located at 4600 South Syracuse Street, Suite 938, Denver, CO 80237. Telephone 1-866-508-4751. FOR INFORMATION ABOUT THE COLORADO FAIR DEBT COLLECTION PRACTICES ACT, SEE www.coloradoattomeyogeneral.gov/ca. A consumer has the right to request in writing that a debt collector or collection agency cease further communication with the consumer. A written request to cease communication will not prohibit the debt collector or collection agency from taking any other action authorized by law to collect the debt.

MAINE: Telephone number at licensed location is (800) 772-1413. Hours of operation at licensed location are 7;30 AM to 11 PM EST Monday through Friday, 8 AM to 5 PM EST Saturday, and 2 PM to 9 PM EST Sunday.

MASSACHUSETTE: Office located 49 Winter St, Weymouth, MA 02188. Telephone (800) 772-1413. Hours of operation are 9 AM to 6 PM EST Monday through Thursday. NOTICE OF IMPORTANT RIGHTS: YOU HAVE THE RIGHT TO MAKE A WRITTEN OR ORAL REQUEST THAT TELEPHONE CALLS REGARDING YOUR DEBT NOT BE MADE TO YOU AT YOUR PLACE OF EMPLOYMENT. ANY SUCH ORAL REQUEST WILL BE VALID FOR ONLY TEN DAYS UNLESS YOU PROVIDE WRITTEN CONFIRMATION OF THE REQUEST POSTMARKED OR DELIVERED WITHIN SEVEN DAYS OF SUCH REQUEST. YOU MAY TERMINATE THIS REQUEST BY WRITING TO THE DEBT COLLECTOR.

NEW YORK CITY: City of New York License Number 1096994.

NORTH CAROLINA: Collection Agency Permit No. 4132.

TENNESSEE: This collection agency is licensed by the Tennessee Collection Service Board of the Department of Commerce and Insurance. (#00000770)